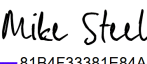
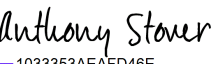


AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT		1. Contract Number CFOPD-17-C-009		Page of Pages	
				1	1 plus Attachments
2. Amendment/Modification Number Modification 24		3. Effective Date See 16 C below		4. Requisition/Purchase Request No.	
				5. Solicitation Caption Merchant Processing Services	
6. Issued by: Office of the Chief Financial Officer Office of Contracts 1100 4 th Street, S.W. Suite E620 Washington, D.C. 20024			7. Administered by (If other than line 6)		
8. Name and Address of Contractor (No. street, city, county, state and zip code) Paymentech LLC 14221 Dallas Parkway Dallas, Texas 75254 732-757-0135 (p)			9A. Amendment of Solicitation No.		
			9B. Dated (See Item 11)		
			10A. Modification of Contract/Order No. CFOPD-17-C-009		
			10B. Dated (See Item 13) May 19, 2017		
Code Facility					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
☐ The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended. ☐ is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to (Specify Authority): 27 DCMR Chapter 2008 and Section F.2 – Option to Extend, contained in the contract.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to 27 DCMR, Chapter 3601.3					
C. This supplemental agreement is entered into pursuant to authority of:					
X D. Other (Specify type of modification and authority): 27 DCMR Section 3601.2					
E. IMPORTANT: Contractor ☐ is not ☒ is required to sign this document and return <u>one (1)</u> copy to the issuing office.					
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
The District intends to achieve the following with Modification 24: The District hereby modifies the contract as described in Attachment A.					
Except as provided herein, all terms and conditions of the document is referenced in Item 9A or 10A remain unchanged and in full force and effect.					
15A. Name and Title of Signer (Type or print) Mike Steel Executive Director			16A. Name of Contracting Officer Dorothy Whisler Fortune, Esq., CPPO; Drakus Wiggins, CPPB, CPPO; or Anthony A. Stover, CPPO		
15B. Signature Signed by:  81B4F33381E84A2 (Signature of person authorized to sign)		15C. Date Signed 10/6/2025		16B. Authorized Signature on behalf of the District of Columbia Signed by:  1033353AEAFD46E... (Signature of Contracting Officer)	
				16C. Date Signed 10/7/2025	

ATTACHMENT A

1. The Contractor shall process OTR's transactions up to the maximum amount of \$100,000.00.
2. The Digital Bill Payment that was incorporated via Modification #23 as Attachment D is hereby deleted in its entirety and replaced with Attachment B- Digital Bill Payment Proposal, Dated September 19, 2025.
3. The District will absorb both ACH and credit card fees for DCCR.

STRICTLY PRIVATE AND CONFIDENTIAL

DIGITAL BILL PAYMENT PROPOSAL

DISTRICT OF COLUMBIA



September 19, 2025

Pricing Proposal valid for 90 Days

J.P.Morgan

Digital Bill Payment

Powered by the Paymentus Instant Payment Network (IPN®)

(Checkbox indicates service/feature is included)

 Online Quick Pay Allow customers to view and pay bills without having to register an account. Hosted, IFrame and API options.	 Agent Dashboard/Staff Portal Single point of access to view real-time transactions and analytics, manage notifications, take payments, cashiering, cash management and more.
 Customer Portal Full service for registered users to make payments, link accounts, manage wallets and preferences, and recurring payments. Hosted, IFrame, API, and SSO options.	 Payment Processing Services PCI and NACHA compliant. Secure real-time data with streamlined funding and simplified reconciliation for all payment types and channels.
 IVR/Automated Phone Payments Multilingual Interactive Voice Response lets customers hear their balance and make payments quickly and easily.	 eBills & Paper Suppression You can opt in or out of paper bills. Bill notifications and bill image support are available. There is also an option for a secure PDF sent via email.
 Pay-by-Text Automated interactions via text to make payments in a secure environment.	 Secure Service® Payments Patented technology for CSRs to capture payments in a PCI-compliant session.
 Outbound Customer Notifications Deliver reminders and other critical notifications by email, text, and phone.	 Advanced Payments PayPal, PayPal Credit, Venmo, Apple Pay, Google Pay payment options.
 ChatBot Payments & Information Artificial intelligence and machine learning improve the speed and quality of FAQ and payment interactions.	 Payments at Retail Locations Customers can pay their bills at a growing list of stores - Walmart, CVS, Walgreens, and more (consumer or biller fees apply).
 In-Person Payments Options for kiosks and over-the-counter/POS payments with EMV devices.	

Pricing Description – District of Columbia wide except where noted
Model – Convenience Fee (User Funded)

Setup & Implementation Fees	\$0.00
Annual Subscription Fees	\$0.00
Annual Support & Maintenance Fees	\$0.00
Gateway Fees/NACHA/PCI Compliance Fees	\$0.00
Per Item Transaction Fees for Debit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for Credit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for Digital Wallets (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for eChecks/ACH (Biller Funded or Absorbed)	\$0.50
Includes Account Validation Services	
Chargebacks and returned checks per item	\$2.50 each

- Maximum payments to be established at agency level and multiple transactions can be made.
- POS/P2PE, EMV, Kiosk, and Bill print pricing are available upon request (state tax to be added based on shipping location).
- Earnings credit applies to all costs, including technology and processing fees.
- All Biller-Funded fees will be charged through J.P. Morgan Chase Account Analysis via Service Code 8831–Digital Bill Payment Monthly Charge.
- Volumes listed in the proposal are expected with the proposed price. JPMC reserves the right to adjust pricing if volumes are not met or assumptions are incorrect.

**Pricing Description – District of Columbia Office of Tax and Revenue - Only
Model – Convenience Fee (User Funded)**

Setup & Implementation Fees	\$0.00
Annual Subscription Fees	\$0.00
Annual Support & Maintenance Fees	\$0.00
Gateway Fees/NACHA/PCI Compliance Fees	\$0.00
Per Item Transaction Fees for Debit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts) Includes Auto-Updater	2.25%
Per Item Transaction Fees for Credit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts) Includes Auto-Updater	2.25%
Per Item Transaction Fees for Digital Wallets (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts) Includes Auto-Updater	2.25%
Per Item Transaction Fees for eChecks/ACH (Biller Funded or Absorbed) Includes Account Validation Services	\$0.50
Chargebacks and returned checks per item	\$2.50 each

- Maximum payment of \$100,000.00 will be established and multiple transactions can be made.
- ACH pricing above is provided as a future option and will not be active upon initial go live.
- POS/P2PE, EMV, Kiosk, and Bill print pricing are available upon request (state tax to be added based on shipping location).
- Earnings credit applies to all costs, including technology and processing fees.
- All Biller-Funded fees will be charged through J.P. Morgan Chase Account Analysis via Service Code 8831–Digital Bill Payment Monthly Charge.

- Volumes listed in the proposal are expected with the proposed price. JPMC reserves the right to adjust pricing if volumes are not met or assumptions are incorrect.

Pricing Description – District of Columbia Department DLCP for TLA DCCR, Short Term Rental - Only

Model – Absorbed Fee (Biller Funded)

Setup & Implementation Fees	\$0.00
Annual Subscription Fees	\$0.00
Annual Support & Maintenance Fees	\$0.00
Gateway Fees/NACHA/PCI Compliance Fees	\$0.00
Per Item Transaction Fees for Debit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
• Includes Auto-Updater	
Per Item Transaction Fees for Credit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
• Includes Auto-Updater	
Per Item Transaction Fees for Digital Wallets (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
• Includes Auto-Updater	
Per Item Transaction Fees for eChecks/ACH Includes Account Validation Services	\$0.50
Chargebacks and returned checks per item	\$2.50 each

- Maximum payments to be established at agency level and multiple transactions can be made.
- POS/P2PE, EMV, Kiosk, and Bill print pricing are available upon request (state tax to be added based on shipping location).
- Earnings credit applies to all costs, including technology and processing fees.
- All Biller-Funded fees will be charged through J.P. Morgan Chase Account Analysis via Service Code 8831–Digital Bill Payment Monthly Charge.

- Volumes listed in the proposal are expected with the proposed price. JPMC reserves the right to adjust pricing if volumes are not met or assumptions are incorrect.

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