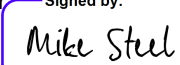
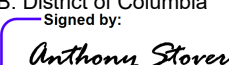


AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT		1. Contract Number CFOPD-17-C-009		Page of Pages	
				1	1 plus Attachment A
2. Amendment/Modification Number Modification 23		3. Effective Date See 16 C below		4. Requisition/Purchase Request No.	
				5. Solicitation Caption Merchant Processing Services	
6. Issued by: Office of the Chief Financial Officer Office of Contracts 1100 4 th Street, S.W. Suite E620 Washington, D.C. 20024			7. Administered by (If other than line 6)		
8. Name and Address of Contractor (No. street, city, county, state and zip code) Paymentech LLC 14221 Dallas Parkway Dallas, Texas 75254 732-757-0135 (p)			9A. Amendment of Solicitation No.		
			9B. Dated (See Item 11)		
			10A. Modification of Contract/Order No. CFOPD-17-C-009		
			10B. Dated (See Item 13) May 19, 2017		
Code Facility					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
☐ The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended. ☐ is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to (Specify Authority): 27 DCMR Chapter 2008 and Section F.2 – Option to Extend, contained in the contract.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to 27 DCMR, Chapter 3601.3					
C. This supplemental agreement is entered into pursuant to authority of:					
X D. Other (Specify type of modification and authority): 27 DCMR Section 3601.2					
E. IMPORTANT: Contractor ☐ is not ☒ is required to sign this document and return <u>one (1)</u> copy to the issuing office.					
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
The District intends to achieve the following with Modification 23:					
The District hereby modifies the contract as described in Attachment A.					
Except as provided herein, all terms and conditions of the document is referenced in Item 9A or 10A remain unchanged and in full force and effect.					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Dorothy Whisler Fortune, Esq., CPPO; Drakus Wiggins, CPPB, CPPO; or Anthony A. Stover, CPPO		
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia	
Signed by:  Mike Steel (Signature of person authorized to sign)		7/31/2025		Signed by:  Anthony Stover (Signature of Contracting Officer)	
				16C. Date Signed 8/6/2025	

1033353AEAFD46E...

ATTACHMENT A

1. Sections B.3.6 Option Period Three, B.3.7 Option Period Four, and B.3.8 Option Period Five are hereby deleted and replaced as follows to account for an increase in projected merchant transactions and fees:

B.3.6 Option Period Three (Two Years)

CLIN	Description	Estimated Quantity	Unit Price	Extended Price
31	Payment Brand Fees (such as interchange, network fees, Payment Brand fines, assessments, penalties and costs of Payment Brand-imposed forensic examinations arising from Data Compromise Events caused by District) and Contractor's Fees on the Schedule A (including Chargeback processing fees, Refund processing fees, and voice authorization fees)			\$17,384,400.00
32	Transaction Fees	13,680,000 transactions	\$0.045 per transaction	\$615,600.00
33	<i>EMV Point of Sale (EMV-POS) Terminals (including implementation, maintenance and support, and replacement; in support of digital bill pay services provided in connection with the Paymentus Payment solution for the benefit of the District's Department of Motor Vehicles [DMV] only)</i>		<i>As a one-time concession to the District, Contractor agrees to provide the District's DMV not more than one hundred ninety-five (195) EMV-POS Terminals during Option Period Three (the "DMV EMV-POS Terminal Concession"). After the DMV EMV-POS Terminal Concession is completely utilized, Contractor shall be under no obligation to provide additional point of sale terminals (of</i>	No Cost

			<i>any type) or other equipment.</i>	
34				
Option Period Three Not to Exceed Total				\$18,000,000.00

B.3.6 Option Period Four (Two Years)

CLIN	Description	Estimated Quantity	Unit Price	Extended Price
41	Payment Brand Fees (such as interchange, network fees, Payment Brand fines, assessments, penalties and costs of Payment Brand-imposed forensic examinations arising from Data Compromise Events caused by District) and Contractor's Fees on the Schedule A (including Chargeback processing fees, Refund processing fees, and voice authorization fees)			\$9,532,000.00
42	Transaction Fees	10,400,000 transactions	\$0.045 per transaction	\$468,000.00
43	<i>EMV Point of Sale (EMV-POS) Terminals (including implementation, maintenance and support, and replacement; in support of digital bill pay services provided in connection with the Paymentus Payment solution for the benefit of the DMV only)</i>		<i>If the DMV EMV-POS Terminal Concession is not completely utilized at the end of Option Period Three, any remaining EMV-POS Terminals may be utilized during Option Period Four.</i>	No Cost
44				
Option Period Three Not to Exceed Total				\$10,000,000.00

B.3.6 Option Period Five (Two Years)

CLIN	Description	Estimated Quantity	Unit Price	Extended Price
51	Payment Brand Fees (such as interchange, network fees, Payment Brand fines, assessments, penalties and costs of Payment Brand-imposed forensic examinations arising from Data Compromise Events caused by District) and Contractor's Fees on the Schedule A (including Chargeback processing fees, Refund processing fees, and voice authorization fees)			\$9,361,000.00
52	Transaction Fees	14,200,000 transactions	\$0.045 per transaction	\$639,000.00
53	<i>EMV Point of Sale (EMV-POS) Terminals (including implementation, maintenance and support, and replacement; in support of digital bill pay services provided in connection with the Paymentus Payment solution for the benefit of the DMV only)</i>		<i>If the DMV EMV-POS Terminal Concession is not completely utilized at the end of Option Period Four, any remaining EMV-POS Terminals may be utilized during Option Period Five.</i>	No Cost
54				
Option Period Three Not to Exceed Total				\$10,000,000.00

- The Contractor shall provide the District with a **Payout Component** that allows for collection of funds through either ACH payments (eCheck), credit card payments or digital wallet payments for special services. The Contractor shall also allow for those payments to be disbursed to the providers of those special services.
- As a one-time concession to the District, the Contractor agrees to provide the District's DMV not more than one hundred ninety-five (195) EMV-POS Terminals including implementation, maintenance and support, and replacement. After the DMV EMV-POS Terminal Concession is completely utilized, the Contractor shall be under no obligation to provide additional point of sale terminals (of any type) or other equipment. The Contractor is not allowed to sell any additional terminals to the District, nor is the District allowed to purchase any additional terminals. If the Contractor provides any additional terminals outside of the one-time concession amount it will be at their own risk.

4. The Contractor shall provide the District with the option for **Digital Wallet Payments** (i.e. Google Pay, PayPal, Apple Pay, etc.) that allows for payments without the physical use of cards.
5. The Contractor shall provide and implement Paymentus Payment solution services to all current and future kiosks utilized by the District at no cost.
6. Schedule A to Merchant Agreement that was incorporated via Modification #6 is hereby deleted in its entirety and replaced with Attachment B – Schedule A to Merchant Agreement (control number 800376.V202501) and Attachment D – Digital Bill Payment.
7. Schedule A – Pin Debit/EBT/eWic is hereby incorporated into the contract via Attachment C.
8. Schedule B – Fee Schedule that was incorporated via Modification #9 is hereby deleted in its entirety and replace with Attachment D - Digital Bill Payment.
9. Schedule A – Electronic Check (eCheck) that was incorporated via Modification #8 is hereby deleted in its entirety and replaced with Attachment B – Schedule A to Merchant Agreement (control number 800376.V202501) and Attachment D – Digital Bill Payment.

Schedule A to Merchant Agreement**Merchant Name: District of Columbia**

Schedule A to Merchant Agreement

Assumptions

Transaction - Related Assumptions

Annual Payment Transaction Volume	2,817,887	Average Transaction Amount	\$17.60
-----------------------------------	-----------	----------------------------	---------

1. Processing Fees - (Fees applied to every transaction)

Transaction Fees & Authorization Fees

Per Transaction	Visa Settled Transactions	N/A
	Mastercard Settled Transactions	N/A
	American Express Conveyed Transactions	N/A
	Diners Settled Transactions	N/A
	Discover Settled Transactions	N/A
	JCB Settled Transactions	N/A
	Voyager Transactions	N/A
	WEX Transactions	N/A

Rate	Visa Settled Transactions	N/A
	Mastercard Settled Transactions	N/A
	American Express Conveyed Transactions	N/A
	Diners Settled Transactions	N/A
	Discover Settled Transactions	N/A
	JCB Settled Transactions	N/A
	Voyager Transactions	N/A
	WEX Transactions	N/A

Per Authorization	Visa Authorizations	\$0.04500
	Mastercard Authorizations	\$0.04500
	American Express Conveyed Authorizations	\$0.04500
	Diners Authorizations	\$0.04500
	Discover Settled Authorizations	\$0.04500
	JCB Authorizations	\$0.04500
	Voyager Authorizations	N/A
	WEX Authorizations	N/A

ChaseNet Transaction Fees*	Discount Rate	Transaction
Chase Credit Merchant Discount Rate (based on Sales minus Returns) **	N/A	N/A
Chase Debit Merchant Discount Rate (based on Total Sales) **	N/A	N/A
Chase PIN Debit Merchant Discount Rate (based on Total Sales)	N/A	N/A

* Applicable only to "Chase Transactions" as defined in the Agreement (i.e. Transactions processed over ChaseNet).

** In the event Merchant receives a Chargeback with respect to a Chase credit Transaction or Chase signature debit Transaction, Chase will rebate to Merchant the applicable Chase Transaction Fees set forth above (unless such Chargeback is reversed in Merchant's favor, in which case the applicable Chase Transaction Fees will be and remain payable by Merchant to CMS).

Schedule A to Merchant Agreement**Merchant Name: District of Columbia****2. Per Incidence Fees** - charged every time Merchant's account incurs one of the below items**Per Incidence Fees - Authorization & Voice Authorization Related**

Visa Auth Reversal - Visa authorization reversal misuse prevention	\$0.0450
MC Auth Reversal - Mastercard authorization reversal misuse prevention	\$0.0450
Audio Response Unit Authorization - Charged when voice auth is handled by automated system	\$0.50
Voice Authorization - Charged when Merchant calls the Voice Auth number to authorize a credit card	\$0.90
Voice AVS Request - Charged to speak to voice operator for each Voice Address Verification request	\$0.90
Voice Authorization Reversal - Charged for each voice authorization reversal	\$0.90
Voice AVS Authorization - Charged per each voice Address Verification Service authorization	\$1.75
Voice Operator Assist - Charged for each voice operator assistance	\$1.75

Per Incidence Fees - Chargeback Related *only applies to settled methods of payment

Chargeback/Dispute Fee	\$2.50
Re-presentment Dispute Response Fee	\$2.50
Pre-Arbitration & Compliance Dispute Denied	\$10.00
Collection Letter	\$10.00

Per Incidence Fees - Funding Related

ACH Transfer Fee - Charged for each FTI (transmission of funds) sent to Merchant's account	\$0.000
Wire Transfer Fee - Per each funding via wire transfer	\$10.00

Per Incidence Fees - Miscellaneous Transaction Related

Rejected Transaction	\$0.04500
Monthly Billing Fee - Charged on the Gross settled sales volume for the assessment of fees on a monthly basis.	N/A
ACH Return Fee - Charged when CMS is unable to debit fees from Merchant's account.	\$25.000
Biometrics Scan Check-In	N/A
Biometrics Scan Check-Out	N/A
Biometrics Scan Check-In and Check-Out	N/A
Paymentech Gateway Transaction	\$0.1000
Hosted Pay Page Transaction	\$0.1000
Shopify Connection Fee	N/A
NetConnect Transaction	N/A
Purchasing Card Level III Transaction	\$0.0200
Point of Sale Terminal Item Authorized	\$0.04500
Point of Sale Terminal Item Deposited	\$0.00000
Third Party Authorization Billing	N/A
E-Commerce Authorization Transport Fee	N/A
E-Commerce Deposit	N/A
Checkout Basic Invoke Transaction	N/A
Tap to Pay Transaction	N/A
Basic - per transaction Fee	N/A
Visa Fraud Subscription Fee	N/A
Mastercard Fraud Subscription Fee	N/A
Safetech Fraud Risk Inquiry Fee	N/A
Encryption Per Item Fee	N/A
Safetech Page Encryption Per Item Fee	\$0.0200
Safetech Tokenization Per Item Fee	\$0.0200

Schedule A to Merchant Agreement**Merchant Name: District of Columbia**

Account Updater Inquiry Related	
Account Updater Inquiry (Visa, Chase Visa and Mastercard)	N/A
Account Updater Batch Match for Visa and Chase Visa (if applicable) ¹	N/A
Account Updater Batch Match for Mastercard ¹	N/A
Account Updater Validation (Visa, Chase Visa and Mastercard)	N/A
Account Updater Reject Fee - Charged when a transaction is sent for which Merchant is not enabled	N/A
Real Time Account Updater for Visa and Chase Visa (if applicable) ¹	N/A

Level II and Level III Tax Augmentation Service	
Level 2 /Level 3 Augmentation Prog. Rate	N/A
Level 2 /Level 3 Augmentation Tran fee	N/A

3. One Time and Periodic Fees	
One Time Fees	
Application Fee	N/A
Paymentech Gateway Setup Fee	N/A
CPU Set Up Fee	N/A
TASQ Injection per device (one-time)	N/A
Monthly Fees	
Monthly Maintenance Fee	N/A
Monthly Paymentech Gateway Fee (per division)	\$0.00
NetConnect Batch Monthly Fee	N/A
Network Administration Fee	N/A
Network Access Monthly Fee (per terminal per month)	N/A
E-Commerce Monthly Administration Fee (per division)	N/A
Checkout Basic Monthly Fee	N/A
Basic Fee (per terminal ID per month)	N/A
Encryption Monthly Fee	N/A
Safetech Page Encryption Monthly Fee	N/A
Safetech Tokenization Monthly Fee	N/A
Safetech Fraud Monthly Fee*	N/A
Account Updater Monthly Fee	N/A

4. Other Fees	
Per Incidence Fees - Statement & Supply Related	
Monthly Fax/Mail Reporting Fee - Charged each month Chase Merchant Services faxes or mails statements (whether at the request of Merchant or because delivery to a valid email address has failed)	\$0.0000
Postage, Supplies, Equipment & Other Services - service fees will be charged at the time of order	Current Market

Schedule A to Merchant Agreement**Merchant Name: District of Columbia**

5. Card Network Fees¹ - Assessed on each transaction. *The Card Networks assess fees on each transaction processed through their network(s). These fees, generically referred to herein as Card Network Fees, consist of interchange fees, assessments, data usage fees, and access fees.*

Card Network Interchange & any incremental discount rate % - Mastercard, Visa and Discover assess an Interchange Rate, Assessment Fee and Network Fee for each transaction. These rates and fees will be passed through at cost.

Interchange and Wholesale Discount Rates	as set by each Card Network
PIN Debit, PINLess Debit, and/or EBT Network Fees	All standard Debit Network Fees will be assessed
JCB (Japanese Credit Bureau)	Pass-thru of Interchange Fees
Voyager Discount Rate (if settled)	N/A
Wright Express (WEX) Discount Rate (if settled)	N/A

Card Network Assessments		
Mastercard	Credit transactions < \$1000 and all Debit transactions	0.140%
	Credit transactions \$1000 or greater	0.150%
Visa	Debit transactions	0.130%
	Credit transactions	0.140%
American Express OptBlue Network Fee		N/A
Discover / JCB		0.140%

Card Network Fees	Credit	Debit
Mastercard Network Access & Brand Usage Fee Domestic (NABU) (Charged per Authorization & per Refund)	\$0.0195	\$0.0195
Mastercard Network Access & Brand Usage Fee Non Domestic (NABU) (Charged per Authorization & per Refund)	\$0.0295	\$0.0295
Visa Domestic Sales Auth (APF) (Charged per Authorization & per Refund)	\$0.0195	\$0.0155
Visa Intl Sales Auth (APF) (Charged per Authorization & per Refund)	\$0.0395	\$0.0355
American Express OptBlue	N/A	N/A
Discover / JCB Data Usage Fee	\$0.0025	\$0.0025

Card Network Fees			
MC Connectivity Fee* (per Transaction and Authorization)	\$0.0016	VI Financial Transaction Fee	\$0.0025
MC Reporting & Infrastructure	\$0.0004	VI Reporting & Data Transfer	\$0.0004

*In some cases, it is not possible to allocate the associated expenses from the payment networks directly to transaction counts or volume, so Chase Merchant Services produces a rate that is based on the associated expense from the payment networks and applies that expense accordingly.

These fees are billed by Mastercard, Visa, Discover, JCB or American Express and passed through to Merchant's account		
MC Acquiring License Fee *	0.004%	Charged on Mastercard Gross Sales volume. See additional information under Card Network Charges section.
MC Digital Enablement per transaction *	0.020%	Charged on every Mastercard US acquired authorizations. * minimum fee amount is \$0.02 with a maximum fee amount of \$0.40
Discover / JCB Digital Investment Fee	0.01%	Charged by Discover when providing digital transaction security and fraud prevention efforts
AX OptBlue Card Not Present Fee	N/A	Charged on American Express Card Not Present Gross Sales volume.
AX OptBlue Application-initiated Fee	N/A	Charged on American Express transactions initiated by a digital wallet application.
American Express OptBlue Program Continuation Fee	N/A	Charged when a merchant has enrolled under ECV (Estimated Charge Volume) Program limit of \$1,000,000 or less and when charge volume in excess of \$3,000,000 in a rolling twelve (12) month period.
Discover / JCB Network Authorization Fee	\$0.0190	Charged by Discover on all authorizations for card transactions that are settled through the Discover Network.
MC Auth Access Fee - AVS Card Present	\$0.010	Charged when a merchant uses the address verification service to validate a cardholder address.
Visa Address Verification Service (AVS)	\$0.0010	
Discover / JCB Address Verification Fee	\$0.005	

Schedule A to Merchant Agreement**Merchant Name: District of Columbia**

Visa CVV2 Fee	\$0.0025	Charged by Visa when a merchant submits the Card Verification Value (CVV2) in an authorization request.
Visa Estimated Auth Fee	0.02%	Charged for funds before a cardholder has identified what goods or services will be purchased.
Visa Incremental Auth Fee	0.02%	Charged if the initial estimated amount is insufficient, a merchant may then submit an incremental authorization to increase the total authorized funds.
Mastercard Authorization Advice Code Fee	\$0.030	Charged on Mastercard CNP transactions that are declined with a MAC value of 03 or 21, where in the past 30 days a transaction on the same card, at the same merchant, with the same amount was declined with MAC 03 or 21.
MC Decline Reason Code Service	\$0.02	Charged on CNP transactions when specific Decline Codes (79, 82 or 83) are received in combination with specific MAC codes (1 or 3) through the Decline Reason Code Service (DRCS) program.
MC-Credential Continuity Fee	\$0.03	Charged by Mastercard for every transaction performed with an outdated credential irrespective of the transaction being approved or declined.
MC Auth Optimizer Power by AI Fee	\$0.02	Charged on CNP recurring transactions when specific Decline Response Code (51 - Insufficient Funds) is received in combination with specific Merchant Advice Code (MAC) value is from range 24 to 30.
MC Pre-Authorization Fee * Card Not Present Card Present	0.0125% of authorized amount 0.0075% of authorized amount	Charged on Mastercard when the merchant submits a pre-authorization request. * with a minimum of \$0.01 per transaction
MC Installment Purchase INSA - Sale	1.30%	Mastercard will assess an installment program fee (for sale and return) that originate transactions on Mastercard installment payment product codes that have successfully cleared and settled. The specific rates for these fees are based upon the Card Acceptor Business (CAB) program.
MC Installment Purchase INSA - Return	-1.15%	
MC Installment Purchase INSB - Sale	0.10%	
MC Installment Purchase INSB - Return	0.00%	
MC SecureCode Transaction Fee	\$0.030	Charged on MC SecureCode transactions that are sent for verification.
MC Account Status Fee (Intra-regional)	\$0.025	Charged when a merchant uses this service to do an inquiry that a card number is valid.
MC Account Status Fee (Inter-regional)	\$0.030	
Visa Zero \$ Account Verification Fee		
Domestic Debit	\$0.030	
Domestic Credit	\$0.035	
International Debit/Credit	\$0.070	
Discover / JCB Account Verification Fee	\$0.02	
MC Processing Integrity Fee Pre Authorization Final Authorization *	\$0.045 0.250%	Charged when a card is authorized but not deposited and the authorization is not reversed in a timely manner. * the minimum fee amount for a Final Authorization is \$0.04
MC Excessive Authorization Fee	\$0.50	MC Excessive Authorization Attempts Transaction Processing Excellence Program (TPE) fee is charged for each declined auth attempts over 10 within a 24-hour period on the same card number and same card acceptor, 35 declined attempts on the same account number, at the same card acceptor, and for the same amount within a 30-day rolling period.
MC Nominal Authorization Fee (Card Not Present)	\$0.045	Applies for any approved nominal amount authorization with a subsequent reversal for transactions under 1 full unit of currency. This will apply only to Card Not Present transactions.
MC Mail Order-Telephone Order Fee	0.0150%	Charged on volume cleared through the Global Clearing Management System (GCMS).
MC Card Validation Code 2 Fee	\$0.0025	Charged by Mastercard when a merchant submits the Card Validation Code 2 (CVC2) in an authorization request and receives a response value of Match(M) or No Match(N) on Card Present transactions.
Visa Misuse of Authorization Fee	\$0.153	Charged to approved and partially approved authorization transactions that cannot be matched to a clearing transaction or authorization reversal.
Visa Unmatched Clearing Fee	\$0.20	Charged to clearing transactions that cannot be matched to previously approved or partially approved authorization transactions.
Visa Commercial Solutions Fee	0.01%	Applied to purchase transactions processed with a Small Business or Commercial Card.
Visa Account Name Inquiry Fee	\$0.05	Charged when cardholder name verification is performed, prior to processing a transaction.
Visa Transaction Integrity Fee - Credit	\$0.10	Charged on Visa transactions that do not meet qualification criteria for US Custom Payment Service (CPS) categories.

Schedule A to Merchant Agreement**Merchant Name: District of Columbia**

Visa Transaction Integrity Fee – Debit/Prepaid	\$0.10	
Visa High Fallback Fee	\$0.10	Charged on Visa fallback transactions when a merchant's location is using a chip-enabled terminal and 10% or more of their total electronic transactions are completed via magnetic-stripe.
Visa System Integrity Fee Domestic	\$0.10	Data Consistency fees will be charged when certain authorization data elements are changed or manipulated to move from a declined to an approved authorization response.
Visa System Integrity Fee Cross Border	\$0.15	Excessive Authorization fees will be charged for each reattempt in excess of 15 authorizations within a 30-day period. Never Approve Reattempt Fees will be assessed for any attempt to authorize a transaction that previously, within a rolling 30 days, received a Category 1 decline response.
Visa Integrity Risk Program Fee	0.1% +\$0.10	Charged on CNP transactions and payment volume processed in high integrity risk (HIR) categories.
Visa SPS* Repeat Auth Decline	\$1.00	Charged by Visa for every transaction following three previous declines by the same stop instruction. *Stop Payment Service
Visa MSD Contactless Fee	\$0.10	Charged to acquirers for each POS Entry Mode 91 (MSD) transaction in the U.S. region on quick Visa Smart Debit / Credit transactions.
Visa Digital Credential Updater Fee	\$0.12	This fee will be billed when a token is used in a transaction for the first time following an update to that token's underlying PAN or expiration date.
Visa Acct Screen Fee AA/AB	\$5.00	Charged by Visa when clearing for unauthorized transaction wherein brand responds with base II return codes - AA/AB.
Visa Digital Commerce Fee *	0.0075%	Charged on all CNP authorized transactions. * minimum fee amount is \$0.0075 per transaction.
Discover Program Integrity Fee	\$0.10	Charged on Discover transactions that are downgraded to or directly qualify for U.S Base-submission interchange program.
MC Ineligible Chargeback Blocking Fee	\$3.00	Charged when a fraud related Chargeback is blocked by Mastercard.
Visa Non-Dom Currency Settlement Volume Fee	0.10%	Visa will charge for all cross-border volume that are settled in a currency that is different than the merchant's local currency.
MC Cross Border Assessment Fee	0.60%	Charged by MasterCard, Visa, American Express, Discover and JCB on foreign bank issued cards.
Visa International Service Assessment Fee	1.00%	
AX OptBlue International Fee	N/A	
Discover / JCB International Service Fee	0.80%	
MC International Support Fee	0.85%	Additional fee charged by MasterCard, Visa, Discover and JCB on foreign bank issued cards.
Visa Interregional Acquiring Fee (IAF) (other MCC's)	0.45%	
Visa Interregional Acquiring Fee (IAF) (high risk MCC's)	0.90%	
Discover / JCB International Processing Fee	0.50%	
Visa Partial Auth Non-Participation Fee	\$0.01	Applies to Petroleum merchants using automated fuel pumps that do not support Partial Authorization.
MC Global Wholesale Travel Transaction Program B2B Fee	1.57%	Applies to Travel merchants for transactions qualifying at the Mastercard Commercial Business-to-Business interchange category.
Visa Global B2B Virtual Payment Service Fee	1.55%	Applies to Travel merchants for transactions qualifying at the Visa Global B2B Virtual Payments interchange category.
MC Humanitarian Program Fee	0.25%	Applies to transactions qualifying at the MasterCard Humanitarian Prepaid card interchange category. When this fee applies, other MC Payment Brand fees will be waived.
MC Freight Program Fee	0.50%	Applies to Freight transactions qualifying at the Freight Program interchange category.

Schedule A to Merchant Agreement

Merchant Name: District of Columbia

6. Periodic Fees ¹	
Monthly Fees	
Visa Fixed Acquirer Network Fee - Visa Fixed Acquirer Network Fee is a monthly fee assessed by Visa per tax ID based on Merchant Category Code (MCC), dollar volume, number of merchant locations, and whether the physical Visa card is present or not present at the time of the transaction. This fee can vary monthly.	Pass-Through
Mastercard Merchant Location Fee - Mastercard Merchant Location Fee of \$1.25 will be applicable for each month with \$200.00 or more in Mastercard volume. This fee will be assessed quarterly based on the previous 3 months activity.	\$1.25

1. Card Network Charges

A significant portion of the fees that Paymentech, LLC, also known as Chase Merchant Services (“CMS”) charges consists of fees and other charges that CMS pays to the various card networks and payment systems (“Card Networks”). These charges (collectively referred to in this Schedule A as “Card Network Fees”, include, but are not limited to, interchange rates, assessments, file transmission fees, access fees, and international and cross border fees, and will be charged to Merchant in addition to the rates set forth above. Whether a particular Card Network Fee applies may be based on a number of factors, such as the type of card or payment method presented, specific information contained within the Transaction, how and when the Transaction is processed, and the merchant’s domicile and industry.

Please note that CMS may, from time to time, elect not to charge for certain existing, new or increased Card Network Fees. If CMS elects not to charge any Card Network Fees, CMS reserves the right to begin doing so at any time in the future (including with respect to existing, new or increased Card Network Fees), upon notice to Merchant. No such Card Network Fees will be imposed retroactively.

* Mastercard assesses the Mastercard Acquiring License Fee annually to each Acquirer based on the total annual volume of Mastercard-branded sales (excluding Maestro PIN debit volume) of its U.S. domiciled merchants. To fairly distribute the fee across all CMS Mastercard-accepting merchants, a rate of 0.004% will be applied to all of Merchant’s Mastercard gross sales transactions.

Agreed and Accepted by:

District of Columbia	
Merchant Legal Name	
Anthony Stover	Contracting Officer
Printed Name	Title (Print or Type)
Authorized Representative Signature:	
X Signed by: Anthony Stover	8/6/2025
Signature	Date

JP Morgan Chase

Mike Steel Executive Director

Signed by:
Mike Steel

7/31/2025



Schedule A - PIN Debit / EBT/ eWIC

PIN Debit Assumptions

Transaction - Related Assumptions

Annual PIN Debit Transactions	44	Avg PIN Debit Transaction Amount	\$92.55
-------------------------------	----	----------------------------------	---------

1. Debit Processing Fees (transactions typical for every payment made via PIN Debit)

Authorization & Settlement Fees

PIN Debit Online Authorization	\$0.04500
EBT Online Authorization	N/A
eWIC Online Authorization	N/A
PIN Debit Settled Transaction	N/A
EBT Settled Transaction	N/A
eWIC Settled Transaction	N/A
PIN Debit Settled Transaction %	N/A
EBT Settled Transaction %	N/A
eWIC Settled Transaction %	N/A

2. Per Incidence Fees - charged every time Merchant account incurs one of the below items

Per Incidence Fees - Miscellaneous Transaction Related

PIN Debit Authorization Reversal	\$0.04500
EBT Authorization Reversal	N/A
eWIC Authorization Reversal	N/A
PIN Debit Adjustment Fee	\$2.50000
EBT Adjustment Fee	N/A
eWIC Adjustment Fee	N/A
PIN Debit Re-presentment Fee	\$2.50000
EBT Re-presentment Fee	N/A
eWIC Re-presentment Fee	N/A
PIN Debit, EBT and/or eWIC Reject Fee	\$0.04500
PIN Debit Point of Sale Terminal Item Deposited	\$0.00000
EBT Point of Sale Terminal Item Deposited	N/A
eWIC Point of Sale Terminal Item Deposited	N/A

Per Request Fees: Charged every time Merchant requests one of the items below

Dynamic Debit Surcharge Fee <i>Charged for each Debit transaction routed with the Dynamic Route product</i>	N/A
--	-----

Schedule A - PIN Debit / EBT / eWIC

Merchant Name: District of Columbia

3. One Time or Periodic Fees

One Time Fees

PIN Debit Key Injection (per PIN Pad)	N/A
PIN Debit PIN Pad Rental Fee	N/A

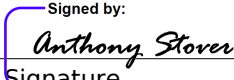
4. Network Processing Fees - (Applied to every transaction) - All Network fees/Interchange are subject to change from time to time as mandated by the Debit Networks. These rates and fees are "Passed-Through" at cost.

Debit Network Interchange Fees

PIN Debit, EBT and/or eWIC Network Fees / Interchange	Pass-Through
---	--------------

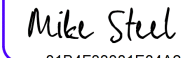
The parties agree that this Schedule A - PIN Debit / EBT / eWIC is hereby added to the Agreement as of the last date indicated below.

Agreed and Accepted by:

District of Columbia	
Merchant Legal Name	
Anthony Stover	Contracting officer
Printed Name	Title (Print or Type)
Authorized Representative Signature:	
X 	8/6/2025
Signature	Date

JP Morgan Chase

Mike Steel Executive Director

Signed by:  7/31/2025

STRICTLY PRIVATE AND CONFIDENTIAL

DIGITAL BILL PAYMENT PROPOSAL

DISTRICT OF COLUMBIA



May 30, 2025

Pricing Proposal valid for 90 Days

J.P.Morgan

J.P.Morgan

Delivered to: District of Columbia
Industry: Government

Digital Bill Payment

Powered by the Paymentus Instant Payment Network (IPN®)

(Checkbox indicates service/feature is included)

 Online Quick Pay Allow customers to view and pay bills without having to register an account. Hosted, IFrame and API options.	 Agent Dashboard/Staff Portal Single point of access to view real-time transactions and analytics, manage notifications, take payments, cashing, cash management and more.
 Customer Portal Full service for registered users to make payments, link accounts, manage wallets and preferences, and recurring payments. Hosted, IFrame, API, and SSO options.	 Payment Processing Services PCI and NACHA compliant. Secure real-time data with streamlined funding and simplified reconciliation for all payment types and channels.
 IVR/Automated Phone Payments Multilingual Interactive Voice Response lets customers hear their balance and make payments quickly and easily.	 eBills & Paper Suppression You can opt in or out of paper bills. Bill notifications and bill image support are available. There is also an option for a secure PDF sent via email.
 Pay-by-Text Automated interactions via text to make payments in a secure environment.	 Secure Service® Payments Patented technology for CSRs to capture payments in a PCI-compliant session.
 Outbound Customer Notifications Deliver reminders and other critical notifications by email, text, and phone.	 Advanced Payments PayPal, PayPal Credit, Venmo, Apple Pay, Google Pay payment options.
 ChatBot Payments & Information Artificial intelligence and machine learning improve the speed and quality of FAQ and payment interactions.	 Payments at Retail Locations Customers can pay their bills at a growing list of stores - Walmart, CVS, Walgreens, and more (consumer or biller fees apply).
 In-Person Payments Options for kiosks and over-the-counter/POS payments with EMV devices.	

Pricing Description – District of Columbia all Non-Tax Agencies
Model – Convenience Fee (User Funded)

Setup & Implementation Fees	\$0.00
Annual Subscription Fees	\$0.00
Annual Support & Maintenance Fees	\$0.00
Gateway Fees/NACHA/PCI Compliance Fees	\$0.00
Per Item Transaction Fees for Debit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for Credit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for Digital Wallets (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.50%
Includes Auto-Updater	
Per Item Transaction Fees for eChecks/ACH (Biller Funded or Absorbed)	\$0.50
Includes Account Validation Services	
Chargebacks and returned checks per item	\$2.50 each
- There is a minimum fee of \$1.00 for non-ACH payments - Maximum payments to be established at agency level and multiple transactions can be made. - POS/P2PE, EMV, Kiosk, and Bill print pricing are available upon request (state tax to be added based on shipping location). - Earnings credit applies to all costs, including technology and processing fees. - All Biller-Funded fees will be charged through J.P. Morgan Chase Account Analysis via Service Code 8831–Digital Bill Payment Monthly Charge.	

- Volumes listed in the proposal are expected with the proposed price. JPMC reserves the right to adjust pricing if volumes are not met or assumptions are incorrect.

Pricing Description – District of Columbia Office of Tax and Revenue - Only

Model – Convenience Fee (User Funded)

Setup & Implementation Fees	\$0.00
Annual Subscription Fees	\$0.00
Annual Support & Maintenance Fees	\$0.00
Gateway Fees/NACHA/PCI Compliance Fees	\$0.00
Per Item Transaction Fees for Debit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.25%
• Includes Auto-Updater	
Per Item Transaction Fees for Credit Card (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.25%
• Includes Auto-Updater	
Per Item Transaction Fees for Digital Wallets (includes all fees of interchange, assessments, authorizations, gateway, and technology costs, no other fees apply and all are available for earnings credit discounts)	2.25%
• Includes Auto-Updater	
Per Item Transaction Fees for eChecks/ACH (Biller Funded or Absorbed)	\$0.50
• Includes Account Validation Services	
Chargebacks and returned checks per item	\$2.50 each

- The average payment amount for credit and debit card is \$1,783.89. There is a minimum fee of \$1.00 for non-ACH payments
- Maximum payment of \$50,000.00 will be established and multiple transactions can be made.
- ACH pricing above is provided as a future option and will not be active upon initial go live.

- POS/P2PE, EMV, Kiosk, and Bill print pricing are available upon request (state tax to be added based on shipping location).
- Earnings credit applies to all costs, including technology and processing fees.
- All Biller-Funded fees will be charged through J.P. Morgan Chase Account Analysis via Service Code 8831—Digital Bill Payment Monthly Charge.
- Volumes listed in the proposal are expected with the proposed price. JPMC reserves the right to adjust pricing if volumes are not met or assumptions are incorrect.

Disclaimer

This document was prepared exclusively for the benefit and internal use of the J.P. Morgan client to whom it is directly addressed and delivered (including such client's subsidiaries, the "Company") in order to assist the Company in evaluating, on a preliminary basis, the feasibility of a possible transaction or transactions and does not carry any right of publication or disclosure, in whole or in part, to any other party. This document is for discussion purposes only and is incomplete without reference to, and should be viewed solely in conjunction with, the oral briefing provided by J.P. Morgan. Neither this document nor any of its contents may be disclosed or used for any other purpose without the prior written consent of J.P. Morgan.

The information in this document is based upon any management forecasts supplied to us and reflects prevailing conditions and our views as of this date, all of which are accordingly subject to change. J.P. Morgan's opinions and estimates constitute J.P. Morgan's judgment and should be regarded as indicative, preliminary and for illustrative purposes only. In preparing this document, we have relied upon and assumed, without independent verification, the accuracy and completeness of all information available from public sources or which was provided to us by or on behalf of the Company or which was otherwise reviewed by us. In addition, our analyses are not and do not purport to be appraisals of the assets, stock, or business of the Company or any other entity. J.P. Morgan makes no representations as to the actual value which may be received in connection with a transaction nor the legal, tax or accounting effects of consummating a transaction. Unless expressly contemplated hereby, the information in this document does not take into account the effects of a possible transaction or transactions involving an actual or potential change of control, which may have significant valuation and other effects.

Notwithstanding anything herein to the contrary, the Company and each of its employees, representatives or other agents may disclose to any and all persons, without limitation of any kind, the U.S. federal and state income tax treatment and the U.S. federal and state income tax structure of the transactions contemplated hereby and all materials of any kind (including opinions or other tax analyses) that are provided to the Company relating to such tax treatment and tax structure insofar as such treatment and/or structure relates to a U.S. federal or state income tax strategy provided to the Company by J.P. Morgan. J.P. Morgan's policies on data privacy can be found at <http://www.jpmorgan.com/pages/privacy>.

J.P. Morgan is a party to the SEC Research Settlement and as such, is generally not permitted to utilize the firm's research capabilities in pitching for investment banking business. All views contained in this presentation are the views of J.P. Morgan's Investment Bank, not the Research Department. J.P. Morgan's policies prohibit employees from offering, directly or indirectly, a favorable research rating or specific price target, or offering to change a rating or price target, to a subject company as consideration or inducement for the receipt of business or for compensation. J.P. Morgan also prohibits its research analysts from being compensated for involvement in investment banking transactions except to the extent that such participation is intended to benefit investors.

Changes to Interbank Offered Rates (IBORs) and other benchmark rates: Certain interest rate benchmarks are, or may in the future become, subject to ongoing international, national and other regulatory guidance, reform and proposals for reform. For more information, please consult: https://www.jpmorgan.com/global/disclosures/interbank_offered_rates

JPMorgan Chase & Co. and its affiliates do not provide tax advice. Accordingly, any discussion of U.S. tax matters included herein (including any attachments) is not intended or written to be used, and cannot be used, in connection with the promotion, marketing or recommendation by anyone not affiliated with JPMorgan Chase & Co. of any of the matters addressed herein or for the purpose of avoiding U.S. tax-related penalties.

J.P. Morgan is a marketing name for investment businesses of JPMorgan Chase & Co. and its subsidiaries and affiliates worldwide. Securities, syndicated loan arranging, financial advisory, lending, derivatives and other investment banking and commercial banking activities are performed by a combination of J.P. Morgan Securities LLC, J.P. Morgan Securities plc, J.P. Morgan SE, JPMorgan Chase Bank, N.A. and the appropriately licensed subsidiaries and affiliates of JPMorgan Chase & Co. worldwide. J.P. Morgan deal team members may be employees of any of the foregoing entities. J.P. Morgan Securities plc is authorized by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. J.P. Morgan SE is authorised as a credit institution by the German Federal Financial Supervisory Authority (Bundesanstalt für Finanzdienstleistungsaufsicht, BaFin) and jointly supervised by the BaFin, the German Central Bank (Deutsche Bundesbank) and the European Central Bank (ECB).

For information on any J.P. Morgan German legal entity see: <https://www.jpmorgan.com/country/US/en/disclosures/legal-entity-information#germany>.

For information on any other J.P. Morgan legal entity see: <https://www.jpmorgan.com/country/GB/EN/disclosures/investment-bank-legal-entity-disclosures>.

JPMS LLC intermediates securities transactions effected by its non-U.S. affiliates for or with its U.S. clients when appropriate and in accordance with Rule 15a-6 under the Securities Exchange Act of 1934. Please consult: www.jpmorgan.com/securities-transactions

This document does not constitute a commitment by any J.P. Morgan entity to underwrite, subscribe for or place any securities or to extend or arrange credit or to provide any other services.

Copyright 2023 JPMorgan Chase & Co. All rights reserved.

Certificate Of Completion

Envelope Id: 977DEBC1-3FE7-4DF5-A64B-C67038208291

Status: Completed

Subject: Complete with Docusign: 17-C-009_-_Mod_23.pdf

App ID:

Source Envelope:

Document Pages: 20

Signatures: 3

Envelope Originator:

Certificate Pages: 6

Initials: 0

Clarissa Berube

AutoNav: Enabled

14221 Dallas Pkwy

Envelopeld Stamping: Enabled

Bldg 2

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Dallas, TX 75254

CLARISSA.L.BERUBE@JPMORGAN.COM

IP Address: 146.143.196.25

Record Tracking

Status: Original

Holder: Clarissa Berube

Location: DocuSign

8/1/2025 5:40:30 AM

CLARISSA.L.BERUBE@JPMORGAN.COM

Signer Events

Anthony Stover

anthony.stover@dc.gov

Contracting Officer

Security Level: Email, Account Authentication
(None)

Signature

Signed by:
Anthony Stover
1033353AEAFD46E...

Signature Adoption: Pre-selected Style

Using IP Address:

2601:152:1201:3a70:253c:5c1f:2118:4d76

Timestamp

Sent: 8/1/2025 5:59:36 AM

Viewed: 8/6/2025 12:29:43 PM

Signed: 8/6/2025 12:33:56 PM

Freeform Signing

Electronic Record and Signature Disclosure:

Accepted: 8/6/2025 12:29:43 PM

ID: 6ae20a21-0613-49fa-8179-e25d28d19c9d

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Markita Heard

markita.l.heard@jpmchase.com

Security Level: Email, Account Authentication
(None)

COPIED

Sent: 8/6/2025 12:33:57 PM

Electronic Record and Signature Disclosure:

Not Offered via Docusign

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

8/1/2025 5:59:36 AM

Certified Delivered

Security Checked

8/6/2025 12:29:43 PM

Signing Complete

Security Checked

8/6/2025 12:33:56 PM

Envelope Summary Events	Status	Timestamps
Completed	Security Checked	8/6/2025 12:33:58 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

Chase Paymentech

English Français

Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the "I Agree" button at the bottom of this document. By electronically indicating your agreement to the terms, provisions and conditions this Disclosure and Consent or accessing or using any of the services described herein after you have had an opportunity to review the Disclosure and Consent, you acknowledge and agree that (i) you intend to form a legally binding contract(s) between you, and the parties set out on such contract(s), including without limitation Chase Paymentech (the "Agreement"); (ii) you have read and agree to the terms, provisions and conditions of the Agreement; (iii) you agree and intend that this Agreement be the legal equivalent of a signed, written contract, and equally binding and enforceable; (iv) you have received a copy of the Agreement and all supporting documents provided herein; (v) you consent to signing the Agreement and other agreements between, among others you and Chase Paymentech by electronic means and to the delivery of the Agreement and such other agreements by electronic means; (vi) you were able to read this Disclosure and Consent and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this Disclosure and Consent to an address where you will be able to print on paper or save it for your future reference and access; and (vii) if you are agreeing to the terms, provisions and conditions of the Agreement in a capacity of a representative for another person or entity, you are authorized to act on behalf of the accounts of such person or entity. Any agreements that are delivered to you electronically are deemed to be "in writing." If your signature, agreement, consent or acknowledgement is required or requested with respect to any such agreements or otherwise for any service hereunder and such signature, agreement, consent or acknowledgement is transmitted through your DocuSign Express user account (by "click" in the appropriate space(s), dragging, dropping or placing your "signature" or "initials" in the appropriate space(s) or such other action as may be indicated by DocuSign), you will be deemed to have signed or acknowledged such agreements to the same extent and with the same legal effect as if you had signed such agreements manually.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. For such copies, as long as you maintain a DocuSign account, you will have the ability to download and print any documents we send to you through your DocuSign user account for a limited period of time (usually 30 days) after such documents are first sent to you. Furthermore, if you wish to request a copy of any such documents, please contact Chase Paymentech at the numbers set out below:

In the United States: **1 866 722-0288**

In Canada: **1 800 265-5158**

How to contact Chase Paymentech:

You may contact us at anytime for any inquiries or to notify us of any errors in the information on the Agreement by calling merchant services at the numbers set out below:

In the United States: **1 866 722-0288**

In Canada: **1 800 265-5158**

To advise Chase Paymentech of your new e-mail address

To let us know of a change in your e-mail address, contact Chase Paymentech at the numbers set out below:

In the United States: **1 866 722-0288**

In Canada: **1 800 265-5158**

Required hardware and software

Operating Systems:	Windows® XP, Windows Vista®, Windows 7; Mac OS® X
Browsers (for SENDERS):	Internet Explorer 6.0 or above
Browsers (for SIGNERS):	Final release versions of Internet Explorer® 7.0 or above (Windows only); Mozilla® Firefox® 3.0 or above (Windows and Mac); Safari® 3.0 or above (Mac OS only); Google Chrome® 5.0 or above (Windows and Mac)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	• Allow per session cookies • Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

DIVULGATION ET CONSENTEMENT English Back to top

Veillez lire les renseignements suivants attentivement et de façon détaillée. Si vous pouvez y accéder par voie électronique de façon satisfaisante et si vous acceptez les présentes conditions, veuillez confirmer votre accord en cliquant sur le bouton "J'accepte" au bas du présent document. En indiquant par voie électronique votre acceptation des modalités, des dispositions et des conditions de la présente divulgation et du présent consentement, ou après avoir accès à l'un des services offerts aux présentes ou les avoir utilisés après avoir eu l'occasion de consulter la divulgation et le consentement, vous reconnaissez et acceptez que (i) vous avez l'intention de former un ou des contrats liés contraignants entre vous et les parties indiquées sur ces contrats, y compris, notamment, Chase Paymentech (la "convention"); (ii) vous avez lu et vous acceptez les modalités, les dispositions et les conditions de la convention; (iii) vous acceptez que la présente convention soit équivalente à un contrat écrit et signé et qu'il soit tout aussi contraignant et exécutoire, et vous avez l'intention qu'il en soit ainsi; (iv) vous avez reçu une copie de la convention et de tous les documents liés fournis dans les présentes; (v) vous consentez à signer la convention et toute autre convention, notamment entre vous et Chase Paymentech par voie électronique, ainsi qu'à la livraison de la convention et d'autres conventions similaires par voie électronique; (vi) vous avez pu lire cette divulgation et ce consentement et vous avez également pu imprimer cette page sur papier ou la sauvegarder électroniquement pour consultation et accès futurs ou vous avez pu envoyer cette divulgation et ce consentement par courriel à une adresse où vous pourrez les imprimer sur papier ou les sauvegarder pour

consultation et accès futurs; et (vii) si vous acceptez les modalités, les dispositions et les conditions de la convention en tant que représentant d'une autre personne ou entité, vous êtes autorisé à agir au nom des comptes de cette personne ou entité. Toute convention qui vous est délivrée par voie électronique est considérée comme tant par critère. Si votre signature, votre acceptation, votre consentement ou votre accusé de réception est requis ou demandé relativement à de telles conventions ou autrement, pour n'importe quel service en vertu des présentes, et si cette signature, cette acceptation, ce consentement ou cet accusé de réception est transmis par l'entremise de votre compte d'utilisateur DocuSign Express (en cliquant dans l'espace approprié, en glissant, en plaçant ou en apposant votre signature ou vos initiales dans l'espace approprié ou en prenant toute autre mesure indiquée par DocuSign), vous serez considéré comme ayant signé ou accepté ces conventions dans la même mesure et avec le même effet juridique que si vous les aviez signées manuellement.

Obtention de copies imprimées

Vous pouvez nous demander à tout moment une copie imprimée de n'importe quel dossier que nous vous fournissons ou que nous mettons à votre disposition par voie électronique. Pour ces copies, tant que vous maintenez un compte sur DocuSign, vous pourrez télécharger et imprimer tous les documents que nous vous envoyons par l'entremise de votre compte d'utilisateur DocuSign pendant une période limitée (généralement 30 jours) après que nous vous ayons envoyé ces documents. De plus, si vous souhaitez demander une copie de tels documents, veuillez prendre contact avec Chase Paymentech aux numéros ci-dessous :

Aux États-Unis : 1 866 722-0288 Au Canada : 1 800 265-5158

Comment prendre contact avec Chase Paymentech :

Vous pouvez prendre contact avec nous à tout moment pour présenter des demandes d'information ou pour nous informer de toute erreur contenue dans les renseignements figurant sur la convention en appelant les services aux commerçants aux numéros ci-dessous :

Aux États-Unis : 1 866 722-0288 Au Canada : 1 800 265-5158

Pour informer Chase Paymentech de votre nouvelle adresse de courriel

Pour nous informer d'une nouvelle adresse de courriel, veuillez prendre contact avec Chase Paymentech aux numéros ci-dessous :

Aux États-Unis : 1 866 722-0288 Au Canada : 1 800 265-5158

Matériel et logiciels requis

Systèmes d'exploitation :	Windows 2000 ou Windows XP Windows Vista; Mac OS X
Navigateurs (pour les EXPÉDITEURS) :	Internet Explorer 6.0 ou version ultérieure
Navigateurs (pour les SIGNATAIRES) :	Internet Explorer 6.0, Mozilla Firefox 1.0, Netscape 7.2 (ou version ultérieure)
Courriel :	Accès à un compte de courriel valide
Résolution d'écran :	800 à 600 minimum
Paramètres de sécurité actifs :	Permettre les témoins par session Les utilisateurs qui accèdent à Internet en passant par un serveur proxy doivent activer les paramètres HTTP 1.1 par connexion proxy

**** Ces exigences minimales peuvent changer. Si ces exigences changent, nous vous enverrons un courriel à l'adresse qui figure dans nos dossiers à ce moment-là pour**

vous indiquer les exigences r vis es en mati re de mat riel et de logiciels, et vous aurez alors le droit de retirer votre consentement.