

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
OFFICE OF THE CHIEF FINANCIAL OFFICER**

**DETERMINATION AND FINDINGS  
FOR  
PRICE REASONABLENESS**

**AGENCY:**                **The Office of Chief Information Officer (OCIO)**

**CONTRACT NO:**   **CFOPD-26-C-037**

**CONTRACTOR:**   **MVS Inc.**

**CAPTION:**            **Zendesk Enterprise Suite Licenses**

**FINDINGS**

**1.    AUTHORIZATION:**

D.C. Municipal Regulations Title 27 §3307 and D.C. Code §2-354.19

**2.    MINIMUM REQUIREMENTS:**

The District of Columbia Office of the Chief Financial Officer (OCFO) has a requirement for a Contractor to provide implementation of Zendesk Enterprise Suite licenses including all associated support services, maintenance provisions, and technical capabilities necessary to sustain and enhance the OCFO's service management operations

**3.    ESTIMATED REASONABLE PRICE AND REASONABLENESS  
DETERMINATION:**

The estimated contract total price is not to exceed \$481,917.60

- (a)    The cost of this contract is of a type generally recognized as ordinary and necessary for the conduct of the contractor or the performance of the contract.
- (b)    This contract includes the restraints or requirements imposed by generally accepted sound business practices, arms-length bargaining, federal and District laws and regulations, and contract terms and specifications.
- (c)    This action is an action that a prudent business person would take, considering responsibilities to the owner of the business, employees, customers, the District, and the public at large.
- (d)    There are no significant deviations from the established practices of the contractor that may unjustifiably increase the contract costs.
- (e)    There are no other relevant factors that should be noted at this time.

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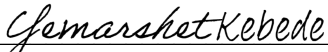
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**4. JUSTIFICATION OF REASONABLENESS OF PRICE:**

The Contracting Officer has compared prices of this contract with the independent District cost estimate and competing prices and has determined the price to be fair and reasonable.

**5. CERTIFICATION BY CONTRACT SPECIALIST:**

I hereby certify that to the best of my knowledge and belief, the above reasonableness findings and cost price analysis are true and complete and the proposed Contractor's pricing is reasonable and in the best interest of the Government.

  
\_\_\_\_\_  
Yemarsket Kebede  
Contract Specialist

05/20/2026  
Date

**DETERMINATION**

Based on the above reasonableness findings and cost price analysis, it is hereby determined that the award of the proposed contract to **MVS Inc.** is reasonable and is in the best interest of the Government of the District of Columbia.

  
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Anthony A. Stover, CPPO  
Contracting Officer

May 20, 2026  
Date