

SOLICITATION, OFFER, AND AWARD			1. Caption		Page of Pages		
			Cloud Contact Center as a Service (CCaaS)		1	96	
2. Contract Number		3. Solicitation Number		4. Type of Solicitation		5. Date Issued	
		CFOPD-22-R-004		<input type="checkbox"/> Sealed Bid (IFB) <input checked="" type="checkbox"/> Sealed Proposals (RFP) <input type="checkbox"/> Sole Source <input type="checkbox"/> Emergency		10/12/2021	
7. Issued By:				6. Type of Market			
Office of the Chief Financial Officer Office of Contracts and Procurement 1100 4th Street, SW, Room 620E Washington, DC 20024				<input checked="" type="checkbox"/> Open <input type="checkbox"/> Set Aside <input type="checkbox"/> Open Market with Set-Aside SBE Designated Category:			
8. Address Offer to:							
Office of Chief Financial Officer Office of Contracts and Procurement 1100 4th Street, SW, Room 620E Washington, DC 20024							
NOTE: In sealed bid solicitations "offer" and offeror" means "bid" and "bidder"							
SOLICITATION							
9. Sealed offers in original and <u>redacted</u> copy for furnishing the supplies or services in the Schedule will be received by the point of contact on Page 1 of this solicitation							
via the Gateway portal, pursuant to Section L.12, until <u>2:00PM</u> local time <u>5-Jan-22</u>							
(Hour) (Date)							
10. For Information Contact		A. Name		B. Telephone		C. E-mail Address	
Yemarshet Kebede				(Area Code) 202	(Number) 727-6321	(Ext)	
yemarshet.kebede@dc.gov							
11. Table of Contents							
(X)	Section	Description	Page No.	(X)	Section	Description	
THE SCHEDULE				CONTRACT CLAUSES			
X	A	Solicitation/Contract Form	1	X	I	Contract Clauses	
X	B	Supplies or Services and Price/Cost	2	LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS			
X	C	Specifications/Work Statement	5	X	J	List of Attachments	
X	D	Packaging and Marking	30	REPRESENTATIONS AND INSTRUCTIONS			
X	E	Inspection and Acceptance	31	Representations, certifications and other statements of offerors			
X	F	Deliveries or Performance	35				
X	G	Contract Administration Data	37	X	L	Instructions, conditions & notices to offerors	
X	H	Special Contract Requirements	42	X	M	Evaluation factors for award	
OFFER							
12. In compliance with the above, the undersigned agrees, if this offer is accepted within <u>120</u> calendar days from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified herein.							
13. Discount for Prompt Payment		10 Calendar days %	20 Calendar days %	30 Calendar days %	Calendar days %		
14. Acknowledgement of Amendments (The offeror acknowledges receipt of amendments to the SOLICITATION):			Amendment Number	Date	Amendment Number	Date	
15A. Name and Address of Offeror			16. Name and Title of Person Authorized to Sign Offer/Contract				
15B. Telephone			15 C. Check if remittance address is different from above - Refer to Section G		17. Signature		
(Area Code)	(Number)	(Ext)			18. Offer Date		
AWARD (TO BE COMPLETED BY GOVERNMENT)							
19. Accepted as to Items Numbered		20. Amount		21. Accounting and Appropriation			
22. Name of Contracting Officer (Type or Print)		23. Signature of Contracting Officer (District of Columbia)			24. Award Date		
Government of the District of Columbia		Office of the Chief Financial Officer					