

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT		1. Contract Number CFOPD-22-C-014	Page of Pages 1 2	
2. Amendment/Modification Number Modification 4	3. Effective Date See 16 C below	4. Requisition/Purchase Request No.	5. Solicitation Caption Overflow Call Center	
6. Issued by: Office of the Chief Financial Officer Office of Contracts 1100 4 th Street, S.W. Suite E620 Washington, D.C. 20024		7. Administered by (If other than line 6)		
8. Name and Address of Contractor (No. street, city, county, state and zip code) Navient B.P.O. LLC 13865 Sunrise Valley Drive, Suite 100 Herndon, VA, 20171 Attn: Chad Wilson- President Email: Chad.Wilson@navient.com 585-237-7037 (o)		X	9A. Amendment of Solicitation No.	
Code _____ Facility _____			9B. Dated (See Item 11)	
			10A. Modification of Contract/Order No. CFOPD-22-C-014	
		10B. Dated (See Item 13) August 31, 2022		
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12. Accounting and Appropriation Data (If Required)				
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14				
X	A. This change order is issued pursuant to (Specify Authority) 27 DCMR Chapter 3601.2(c) Agreements of the Parties and Section I.8 Changes.			
	B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to the DC Financial Responsibility and Management Assistance Authority.			
	C. This supplemental agreement is entered into pursuant to authority of:			
	D. Other (Specify type of modification and authority)			
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.				
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)				
A. This contract identified in Block 10A above is hereby modified as described in page 2, Attachment A:				
All other terms and conditions shall remain unchanged.				
Except as provided herein, all terms and conditions of the document is referenced in Item 9A or 10A remain unchanged and in full force and effect.				
15A. Name and Title of Signer (Type or print) Chad Wilson, President		16A. Name of Contracting Officer Drakus Wiggins, CPPO		
15B. Name of Contractor <i>Chad Wilson</i> (Signature of person authorized to sign)	15C. Date Signed 2/7/24	16B. District of Columbia <i>Drakus Wiggins</i> (Signature of Contracting Officer)	16C. Date Signed 02/07/2024	

ATTACHMENT A

Item 1: Section B.5.2 OPTION YEAR 1 of the Price Schedule is hereby deleted in its entirety and replaced for the following purposes:

1. Increase CLIN 101 Estimated Quantity from 41,000 to 98,849; and
2. Increase the contract not to exceed amount for the Option Year 1 from \$252,970.00 by \$356,928.33 to \$609,898.33.

Item 2: Add Section B.5.2 Option Year 1 as follows:

B.5.2 OPTION YEAR 1

CLIN	Item Description	Price Per Unit	Estimated Quantity	Total Estimated Price
CLIN 101	Overflow Call Center Services	<u>\$6.17</u> per answered call	98,849 answered calls	<u>\$609,898.33</u>

Item 3: DELETE Section G.1(b)i. Contracting Officer's Technical Representative (COTR) in its entirety and INSERT the following Section G.1(b)i. Contracting Officer's Representative (COTR):

Warren Farrar
Deputy Director, CSA
DC Office of Tax and Revenue (OFT)
1101 4th Street SW, Suite W400
Washington, DC 20024
(202) 442-6536
Email: Warren.Farrar@dc.gov