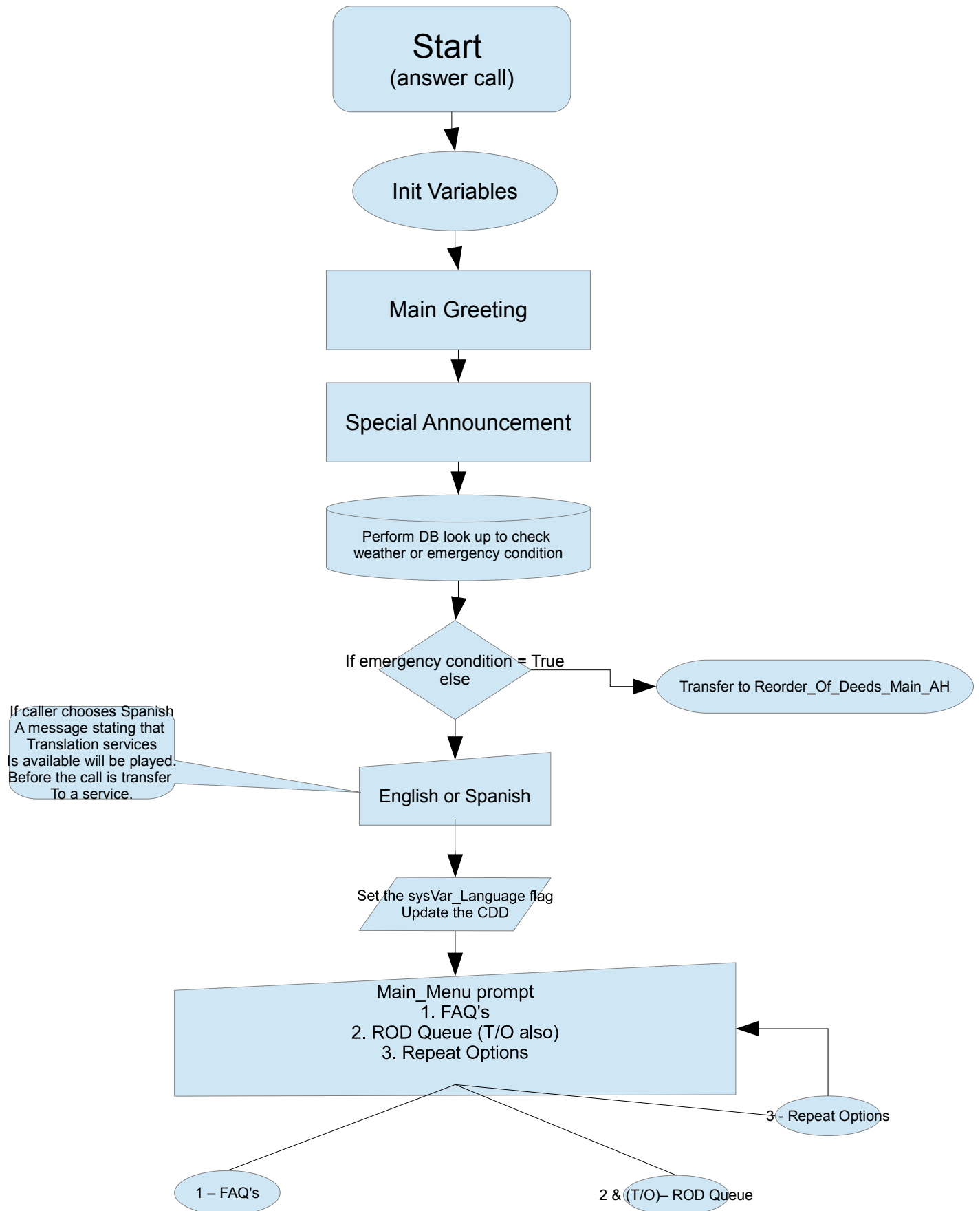
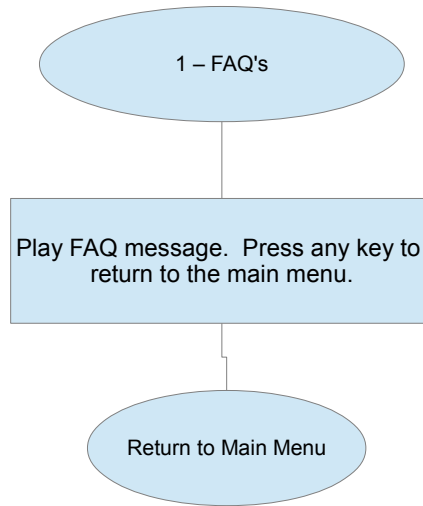


Reorder_Of_Deeds_MAIN_MENU





2 – ROD Queue (T/O)

If Spanish, play Spanish message

Route caller to the appropriate service
Based on selection.

If the wait time is over 5 minutes, let the caller know that call volumes are heavy.