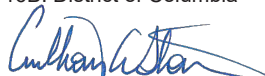


AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT			1. Contract Number CFOPD-20-C-036		Page of Pages 1 2	
2. Amendment/Modification Number Modification 6		3. Effective Date See 16 C below		4. Requisition/Purchase Request No.		5. Solicitation Caption Zendesk Help Desk Ticketing System
6. Issued by: Office of the Chief Financial Officer Office of Contracts 1100 4 th Street, S.W. Suite E610 Washington, D.C. 20024			Code	7. Administered by (If other than line 6)		
8. Name and Address of Contractor (No. street, city, county, state and zip code) MVS Inc. 1020 19th Street 875 K Street NW, suite 475 Washington, DC 20036 Tel: 202-270 3661 Email: csekhar@mvsconsulting.com Code Facility				9A. Amendment of Solicitation No.		
				9B. Dated (See Item 11)		
				10A. Modification of Contract/Order No. CFOPD-20-C-036		
				10B. Dated (See Item 13) May 22, 2020		
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. Accounting and Appropriation Data (If Required)						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14						
A. This change order is issued pursuant to (Specify Authority)						
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to the DC Financial Responsibility and Management Assistance Authority.						
C. This supplemental agreement is entered into pursuant to authority of:						
X D. Other (Specify type of modification and authority) 3601.2						
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return one (1) copy to the issuing office.						
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.) The District intends to achieve the following with Modification 6: A. Section B.6.4 and B.6.5 are DELETED in its entirety and replaced as reflected in Attachment A to revise and upgrade the Zendesk License package and the fee schedule for Option Year Three and Option Year Four. B. The funding for Option Year Three is \$335,880.00. C. The cumulative value of the contract is hereby increased by \$335,880.00 to an amount not to exceed \$1,253,103.90. D. All other terms and conditions shall remain unchanged.						
Except as provided herein, all terms and conditions of the document is referenced in Item 9A or 10A remain unchanged and in full force and effect.						
15A. Name and Title of Signer (Type or print) Sekhar Mylavarapu, Vice President				16A. Name of Contracting Officer Anthony A. Stover, CPPO		
15B. Name of Contractor Sekhar Mylavarapu <small>Digitally signed by Sekhar Mylavarapu DN: cn=Sekhar Mylavarapu, o=MVS Inc, ou, email=csekhar@mvsconsulting.com, c=US Date: 2023.06.01 16:34:44 -0400</small> (Signature of person authorized to sign)		15C. Date Signed 06/01/23		16B. District of Columbia  (Signature of Contracting Officer)		16C. Date Signed June 2, 2023

ATTACHMENT A

B.6.4 OPTION YEAR THREE

Contract Line Item No. (CLIN)	Item Description	Quantity Maximum	Unit Price	Maximum Total Price
301	Zendesk ID: 1537335, Subdomain: dc84, May 22, 2023, to May 21, 2024			\$0
302	Talk Telephony Credits (Credits) - 1 Month	50,000	\$0.01	\$500.00
303	Zendesk Suite - Enterprise (Per Agent) - 12 Months \$1,676.90	200	\$1,676.90	\$335,380.00
Grand Total for Option Year Three				\$335,880.00

B.6.5 OPTION YEAR FOUR

Contract Line Item No. (CLIN)	Item Description	Quantity Maximum	Unit Price	Maximum Total Price
401	Zendesk ID: 1537335, Subdomain: dc84, May 22, 2024, to May 21, 2025			\$0
402	Talk Telephony Credits (Credits) - 1 Month	50,000	\$0.01	\$500.00
403	Zendesk Suite - Enterprise (Per Agent) - 12 Months	200	\$1,676.90	\$335,380.00
Grand Total for Option Year Three				\$335,880.00