

Attachment A

CFOPD-24-R-006 (Amendment 1) Kiosk with Smart Vault Technology and Cash Management Services

Set forth below are the District's response to Offeror questions:

1. Please explain the kiosk's intended purpose.

Response: The kiosk will act as a cash acceptance on behalf of the District government. This is in conjunction with the stationed employees to help alleviate wait time and congestion for the operating agencies. The kiosk shall work seamlessly with integration to multiple systems including the District's Integrated Financial System (DIFS).

2. Do you have a software application for the kiosk?

Response: The software shall be supplied by the vendor and should have a cloud dashboard service to pull analytics and current revenue and thresholds within each machine.

3. Do you have intended locations for the kiosks? (Retail Shops, Healthcare Locations, Stadiums, etc).

Response: Please refer to Sections C.4.2 – C.4.4 of the RFP.

4. What are the needed unit components? (Receipt printers, screen size, cash or coin components, etc).

Response: See Attachment B. The needed kiosk components are as follows:

- a. Touch-screen
- b. ADA compliant
- c. Two languages (English | Spanish)
- d. Credit card swipe (Tap-to-pay compatible)
- e. Thermal receipt printer
- f. Cash collector
- g. Change dispenser (to the dollar)
- h. Accessible lock for armored car collection
- i. Check reader with ability to house check payments until collected by District staff

5. Do you have a budget for this kiosk project?

Response: This is not germane to the solicitation process.

6. What is/are the goal(s) of utilizing Smart Vault technology in the kiosks?

Response: The goal is to obtain provisional credit for all cash transactions at end of day (EOD) to be credited to the respective bank accounts for each agency.

7. Would you consider alternatives to Smart Vault Technology that would accomplish the same goals?

Response: The District will consider alternatives if provisional or next day cash credit is the solution.

8. Do you have a current relationship with an armory to service your current kiosks?
a. Do you plan to use that same relationship?

Response: The District's armored car provider does not service the kiosks.

9. Is there functionality that your current kiosk vendor offers that is not listed in the RFP that you would like to continue to offer? If so, what is that functionality?

Response: Same-day void for credit card payments, and an online dashboard to show current revenue and real-time transactions.

10. Can a vendor work with your current armored car service provider to collect and replenish cash for the kiosks?

Response: The vendor would need to establish its own separate contract with the armored car provider.

11. Do your banks, Wells Fargo, NA and Citibank, NA provide smart vault technology?
a. If so, would OCFO consider leveraging their smart vault technology outside of this kiosk RFP to fulfill this requirement?

Response: The District has not inquired as to whether Wells Fargo or Citibank provides smart vault technology.

12. Can you specify the integrations needed to systems of record (e.g. Destiny or Oracle Cloud) for this RFP? Are there any additional ones for other departments (e.g. Department of Health)?

Response: File sharing with the Destiny system (DMV) is not possible currently until the system is updated. A flat file will be required for uploading into the Oracle Cloud (DIFS) system for MPD and DOH.

13. In Section L.3.2, item 3, the District has provided the format in which they would like vendors to submit their technical proposals (Sections I-III). Should we include the 3 documents listed in item 2 (Section K, Cover Page, and Acknowledgement of Amendments) in the Technical Proposal format as well? If so, in which section (I-III) should we include those documents?

Response: Please see the revised format changes for Section L.3 as set forth in Attachment B.

14. In Section L.3.3. Price Proposal, the District has provided a list of items to include in our price proposal. However, we are unable to locate Attachment J.3 (Bidder/Certification form), Attachment J.5 (EEO Package), and Attachment J.6 (First Source Agreement and Plan). Can the District provide these documents so that we can provide them with our submission?

Response: The Attachments J.3, J.5 and J.6 are included along with the RFP in the initial uploaded zip file.

[End of Attachment A]